# Application of Information Technology in Statistical Activities in Vietnam

National Statistics Office of Vietnam

#### 1. Context

The Fourth
Industrial
Revolution is
transforming
statistical methods

There is a growing demand for statistical data

Big data, cloud computing, and artificial intelligence are rapidly advancing

#### 2. Purpose of IT Adoption in Statistics

Improving data reliability and precision

Ensuring timeliness, transparency, and cost efficiency

Better serve the needs of leadership and policymaking 3. Results - Digital Transformation in Statistical Surveys

- Before 2017: Paper questionnaires and manual data entry
- Since 2017: Transition to electronic questionnaires (CAPI, Webform))
- 90% of surveys now use IT faster, more economical, transparent, and accurate

#### 4. Results - Database Management

- Survey and statistical reporting data are centrally stored using Microsoft SQL
- Administrative data integrated from tax, customs, and treasury sources helps reduce costs and burdens for businesses
- ▶ Data is shared through the National Government Service Platform (NGSP) via API

## 4. Results - Database Management

Utilizing and connecting administrative data sources from various economic sectors such as taxation, healthcare, etc.

#### 5. Results - Dissemination

- Website modernization: timely updates and improved transparency
- Use of infographics, videos, and online statistical reports
- ► Enterprise White Paper and data on the top 1,000 enterprises
- Development of user-friendly tools for data exploration and visualization
- Application of GIS in visualizing statistical data

#### 6. Results – Analysis and Software Tools

- ► Use of software tools such as STATA, SPSS, R, SQL, and Excel
- Application of IT in statistical analysis and forecasting
- ▶ Digitalization of the report compilation process

#### 7. Results - Infrastructure and Digital Government

- 90% of surveys are conducted electronically, with centralized data management, nationwide online connectivity, and ensured data security.
- Develop an integrated electronic reporting system
- Implement electronic statistical information and online reporting projects

#### 8. Results – Human Resource Development

- Organize IT training for statistical staff
- ► Collaboration with international partners including Korea, Italy, FAO, and the World Bank
- Capacity building in the use of smart devices and data collection software

### 9. Current Constraints and Gaps

- ► Lack of interoperability between software systems at different levels
- ► Shortage of IT personnel and weak infrastructure
- Insufficient legal framework for accessing and using administrative data

#### 10. Future Directions (1)

- ▶ Digitize all surveys and integrate real-time data
- ► Employ satellite imagery and GIS tools
- Establish a standardized survey framework by target group

#### 10. Future Directions (2)

- Leveraging big data, Al, and report automation
- Connecting micro-level databases for citizens and businesses
- Create a centralized national database, connecting ministries, branches and localities

#### 10. Future Directions (3)

- Utilize information and communication technology (ICT) to disseminate statistical results
- ►Invest in more modern and secure ICT infrastructure
- ► Strengthen ICT human resources

#### 11. Conclusion

- Information technology (IT) is an essential tool for modernizing the statistical sector
- Contributes to building a digital government and improving management efficiency
- ► Effectively meets the needs of leaders and information users

# Thank you!